



## WACEBO EUROPE SRL RMA Form

Please follow these steps:

1. Contact Wacebo Europe Srl Technical Support Service writing to [supporto@waceboeurope.com](mailto:supporto@waceboeurope.com) to obtain an RMA number.
2. Fill out the RMA (Return Merchandising Authorization) Form in its entirety and send it back via email.
3. Our Technical Support Department will process your request.

For the general warranty conditions, please refer to the **General Conditions of Sales and Warranty** available on our website.

### Customer Information: *(to be completed by Customer)*

Company Name		Date	
Contact Person		phone	
Email			
Address			

### Defect/Fault Description: *(to be completed by Customer)*

Generic descriptions such as "does not work" are not accepted. If possible, describe exactly any action you took in order to solve the problem.

Product Model		Serial No.	
Purchase Invoice/ Delivery Note			
Defect Description:			
Tests and Results:			



---

**Solution/Decision:** *(to be completed by Wacebo Europe Srl)*

**Do not fill below area!!!!!!**

Refund	<input type="checkbox"/>
Replace	<input type="checkbox"/>
Repair	<input type="checkbox"/>
Others	<input type="checkbox"/>
Signature:	

**RMANumber:**

<i>(to be completed by Wacebo Europe Srl)</i>
---